



# EMERGENCY SERVICE PATROL

## Northern New Jersey Emergency Service Patrol



For more information, call  
201.797.3676  
between 8:30 am and 4:30 pm

Free roadside assistance

 The New Jersey Department of Transportation



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT 206 TRENTON, NJ  
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New Jersey Department of Transportation  
Emergency Service Patrol **NORTH** HN  
P.O. Box 600  
Trenton NJ 08625-9958



Motorists may become fearful when their vehicles become disabled or involved in an accident on a busy highway.

You will be pleased to learn that the New Jersey Department of Transportation's (NJDOT) **Emergency Service Patrol (ESP)**, a federally funded program, can assist you without cost if your vehicle is disabled between **4:30 am and 8 pm Monday through Friday in northern New Jersey and between 4:30 am and 10 pm Monday through Sunday in southern New Jersey.**

**ESP helps by:**

- changing a flat tire
- jump-starting the car
- making small emergency repairs
- calling a tow truck or emergency service.

The ESP operates on sections of these roads:

- **In northern New Jersey:** I-78, I-80, I-280, I-287, Route 24, and Route 440 (in Bergen, Passaic, Hudson, Essex, Union, Warren, Morris, Hunterdon, Somerset and Middlesex counties).
- **In southern New Jersey:** I-295, I-95, I-195, I-676, I-76 and Route 55, parts of Routes 29 and 42 (in Mercer, Burlington, Camden, Cumberland, Monmouth, Ocean, Gloucester and Salem counties).

***We're Here to Help you!***

**Q. How will I recognize the ESP?**

**A. All ESP trucks are white with a red stripe and NJDOT logo on both sides.**

**Q. Are fees or tips expected?**

**A. No. Drivers are not allowed to accept any compensation from motorists for their services.**

**Q. Where is ESP help available?**

**A. The ESP routes are listed on the previous page; the map is on the back panel. The routes serviced are posted with ESP signs.**

**Q. How will the ESP know I need help?**

**A. The ESP drives along the designated highways continuously during the hours of operation.**

**The patrols are also notified by the State Police whose operators receive information from those who call 9-1-1.**



ESP in action on I-80.

**Q. How can NJDOT serve you better?**

**A. You can help NJDOT improve its services for motorists if you would take a minute to answer the following questions.**

**1. Was the ESP representative courteous and professional?**

Yes  No

Driver's Name \_\_\_\_\_

**2. Did the ESP arrive quickly enough?**

Yes  No

**Please make any comments or suggestions that would help us to improve our service to motorists. The ESP mission is to provide excellent customer service.**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name (optional) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone ( ) \_\_\_\_\_

E-mail \_\_\_\_\_

**Thank you for completing this survey.**

